
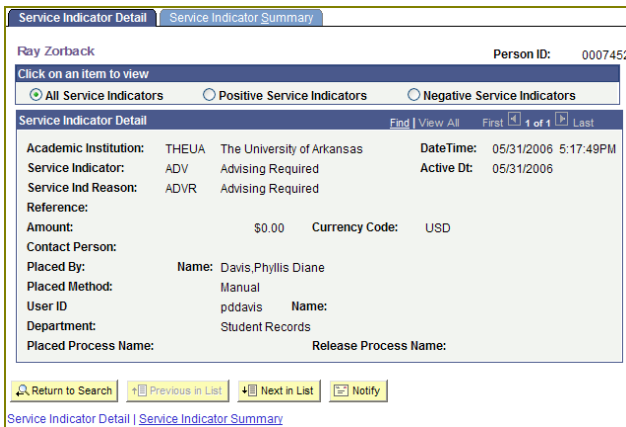


View Active Service Indicators

Use the *Active Service Indicators* page to review the details of each service indicator currently assigned to an individual.

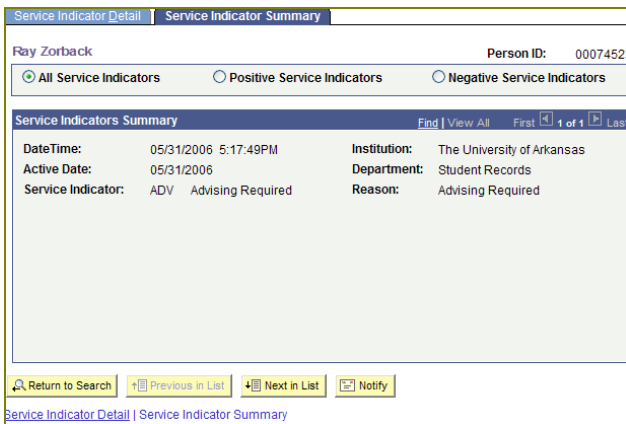
The *Active Service Indicators* page is for *viewing only*. Except to select which service indicators to review, *data cannot be entered or edited here*.

1. Log in to ISIS and use the following navigation:
Campus Community > Service Indicators > Active Service Indicators
2. Enter search information and click .



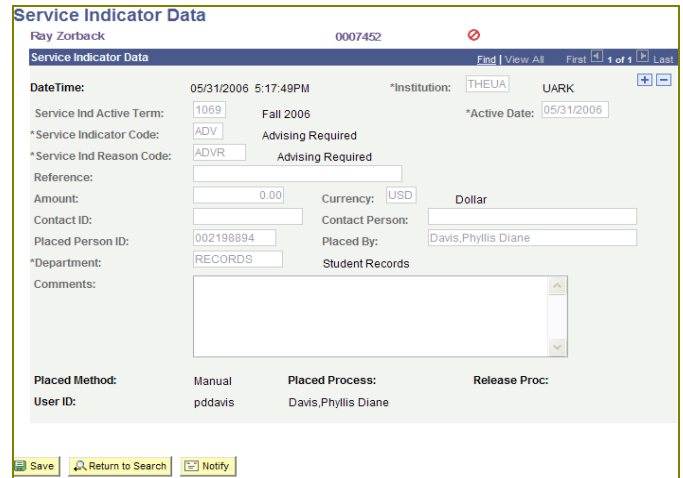
3. Click the **Service Indicator Summary** tab.




The *Service Indicator Summary* page is also for viewing only. Data cannot be entered or edited here.





Remove Advising Holds

1. Log in to ISIS using this navigation:
Campus Community > Service Indicators > Service Indicator Data



2. Click the **Negative Service Indicator**, , to view the hold.
 - a. Click [Detail](#) to view additional information. If the student has additional Service Indicators, they also appear on this page.
3. Scroll to the **ADVR Advising Required** service indicator in the blue navigation bar.
4. Click  to remove the **ADV Negative Service Indicator**.
5. Click . The **Negative Service Indicator** is now removed, and the student should be able to register for classes.

Important: If the  button is not clicked, the **ADV Negative Service Indicator** will *not* actually be removed even though clicking the  button *looks* like the negative service indicator is removed.

NOTE: If the data is grayed-out, you are not authorized to make changes on this indicator.

