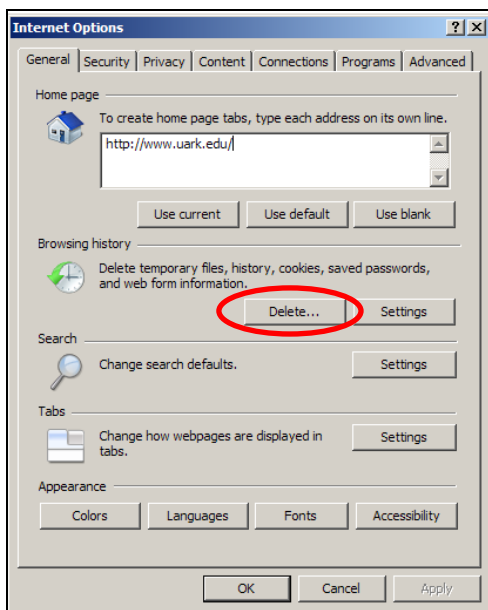
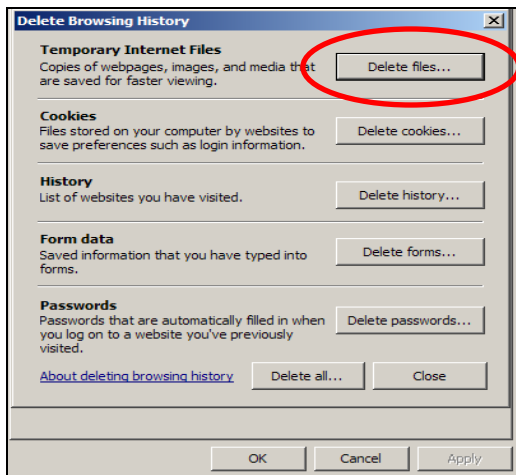


Clear Cache – Windows Internet Explorer 7

1. Click the **Internet Explorer 7** icon to open your Web browser.
2. Navigate to the top of your browser and click **Tools**.
3. In the drop-down menu, click **Internet Options**.
4. You should be positioned on the **General** tab. Click the **Delete** button.

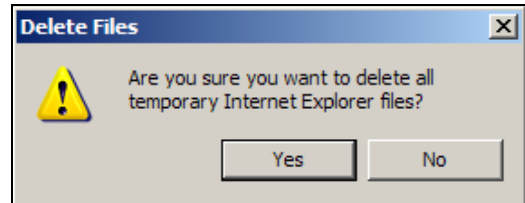


5. The **Delete Browsing History** box appears.



6. Click the **Delete files** button.

7. The **Delete Files** prompt appears.



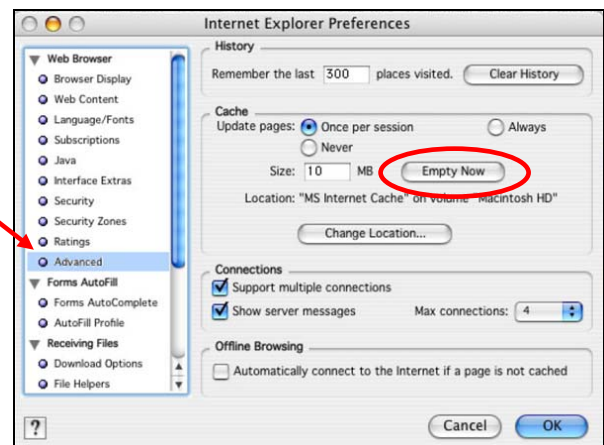
8. Click **Yes**.
9. Click the **Close** button in the **Delete Browsing History** box.
10. The **Internet Options** page returns. Click **OK**.

Clear Cache – Macintosh IE 6

1. In the **Internet Explorer** menu bar, click **Explorer**.
2. Select **Preferences** from the drop-down menu.



3. In the Web browser menu, click **Advanced**.



4. In the cache frame, click the **Empty Now** button.
5. Click **OK**.