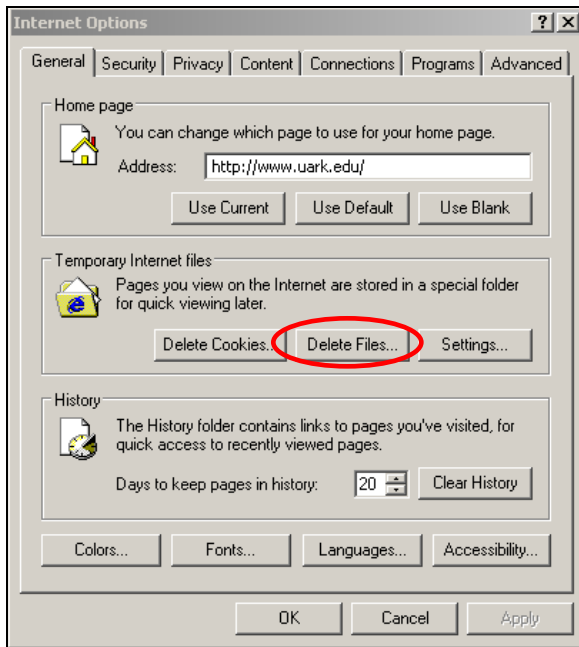
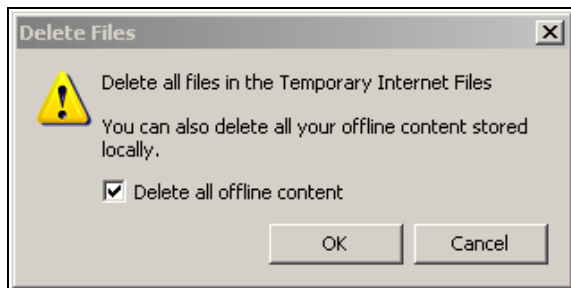


Clear Cache - Windows

1. Click the **Internet Explorer** icon to open your Web browser.
2. Navigate to the top of your browser and click **Tools**.
3. In the drop-down menu, click **Internet Options**.
4. You should be positioned on the **General** tab. Click the **Delete Files** button.



5. The **Delete Files** box appears.



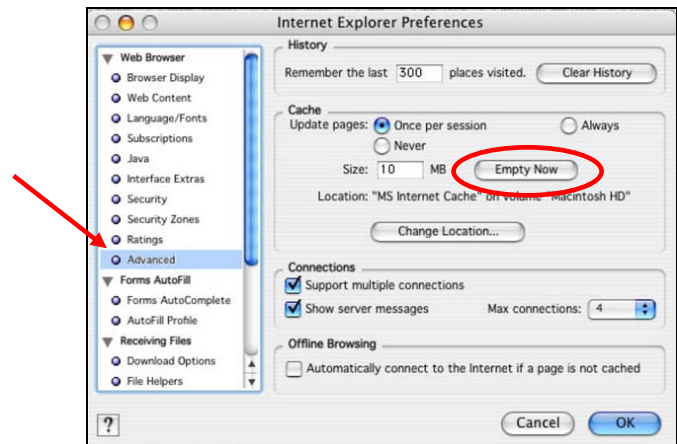
6. Click the check box for **Delete all offline content**.
7. Click **OK**.
8. The **Internet Options** page returns. Click **OK**.

Clear Cache - Macintosh

1. In the **Internet Explorer** menu bar, click **Explorer**.
2. Select **Preferences** from the drop-down menu.



3. In the Web browser menu, click **Advanced**.



4. In the cache frame, click the **Empty Now** button.
5. Click **OK**.